

## Ansys Customer Site Account

This account is tied to the following customer resources:

- The Ansys Customer Portal
- The Ansys Licensing Portal (Elastic Units, License and Subscription Entitlements)

Many common issues can be resolved by visiting the customer portal help page and FAQ:

<https://www.ansys.com/footer/customer-portal-help>

For help related to accessing your Ansys Customer Site Account, you can email Ansys Community Help:

[ansys-community-help@ansys.com](mailto:ansys-community-help@ansys.com)

Please have your Ansys Customer Number available when contacting Ansys directly. If you do not know your customer number, please reach out to your Rand Simulation Account Manager for that information.